



Quick Reference Guide

CHOC Health Alliance Prior Authorization Department

Online Portal: eznet.rchsd.org

Fax: (855) 867-0868

Phone: (800) 387-1103

NOTE: Requests marked as “URGENT” should only be used if the treatment is required to prevent serious deterioration in the member’s health. Requests not meeting this definition will be handled as non-urgent.

The following services DO NOT require prior authorization when provided by an in-network provider with CHOC Health Alliance:

- Allergy Injections
- Allergy Testing
- Audiology Testing
- Bridge Clinic
- CHOC Breathmobile Services
- CHOC Thompson Center for Autism
- Culture of Specimen
- Doula Services
- EEG
- EMG
- Flow Volume Loop
- Genetic Counseling
- Holter Monitoring
- Measure Blood Oxygen Level
- Microscopic Exam of Urine
- Nerve Conduction Studies
- Nutrition Counseling
- Office Consultation/Follow-up, **except as noted on page 2 of this guide** (codes: 99201-99245)
- Pulmonary Function Testing
- Radiology Services (including X-ray, Ultrasound, CT Scan, MRI, DEXA, and Nuclear Medicine)
- Sleep Studies
- Stress Test
- Swallow/Dysphagia Study
- UCI Center for Autism
- Urinalysis
- Uroflowmetry

SPECIALIST SERVICES REQUIRING PRIOR AUTHORIZATION

All hospital based procedures and surgeries not noted above.

Ophthalmology Services/Testing (excludes E&M Codes and codes 92015, 92060, 92133, 92134, and 92250)

All Podiatry Services (Including consults/E&M Codes)

Office based procedures (diagnostic testing, minor surgical procedures, etc. not noted above)

SERVICES REQUIRING PRIOR AUTHORIZATION

All Out of Network/Non-Contracted providers (excludes ER and Family Planning services)	Home Health/Hospice/Palliative Care
All Inpatient Services (excludes ER and Family Planning services)	Infused Medications
Acupuncture	Injectable Drugs, including chemotherapy, provided in an office or hospital setting
Chiropractic Services	Medical/Incontinence Supplies
Dialysis	Non-emergency medical transportation
Dr. Riba's Health Club	Orthotics and Prosthetics
Durable Medical Equipment (DME)	Surgical Procedures
Genetic Testing	Therapy Services (Occupational Therapy, Physical Therapy, Speech Therapy)
Hearing Aids/Cochlear Implants	

SERVICES NOT AUTHORIZED BY CHA

Behavioral Health Services (Including ABA Therapy, Psychiatry, Psychology, etc.) – CalOptima – 1-855-877-3885	Dental Services – Denti-Cal 1-800-322-6384
Diabetic Supplies (including Continuous Glucose Monitors & Insulin Infusion Pump Supplies) – Medi-Cal Rx – 1-800-977-2273	Enteral Formula – Medi-Cal Rx – 1-800-977-2273
Pharmacy/Home Self-Injectable – Medi-Cal Rx – 1-800-977-2273	Vision Services – VSP – 1-800-438-4560