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## WHAT ARE CHA UPDATES?

CHOC Health Alliance wants to ensure you are up to date on the information you need to provide the most comprehensive care to our mutual patients. We are fully committed to partnering with you to provide an optimal experience for you and your patients. This newsletter will provide valuable information such as best practices, HEDIS tips, and how to improve our bi-directional communication.

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*“I like to listen, I have learned a great deal from listening carefully.” – Ernest Hemingway*

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## PROVIDENCE SPEECH AND HEARING UPDATE (PSHC)

### OT/PT services are now available at:

- CHOC Outpatient Rehab Services - 3745 W Chapman Ave., STE 200, Orange, CA 92868
- CHOC Center for Children’s Health - 19262 Jamboree Rd., 2<sup>nd</sup> floor, Irvine, CA 92612

### ST services are now available at:

- CHOC Center for Children’s Health: 19262 Jamboree Rd., 2nd floor, Irvine, CA 92612
- PSHC Orange: 1301 Providence Avenue, 1st floor, Orange, CA 92868
- PSHC Mission Viejo: 23361 Madero, Suite 150, Mission Viejo, CA 92691

Please call [714-639-4990](tel:714-639-4990) to reach PSHC. Please call [714-590-4220](tel:714-590-4220) to schedule an appointment with CHOC Outpatient Rehabilitation.

## KELLY MURPHY, MD, MPH

Dr. Kelly Murphy will be our new Medical Director for Quality and Case Management at CHOC Health Alliance starting **May 20, 2024**. Dr. Murphy is a practicing general pediatrician from San Diego and received her medical degree from the University of Florida. She completed her Pediatric Residency at Children’s Medical Center of Dallas. Dr. Murphy has also completed a Master of Public Health at Johns Hopkins Bloomberg School of Public Health where she interned at the Federal Communications Commission and investigated the effect of broadband-enabled health technologies on healthcare quality and costs.

Dr. Murphy brings a wealth of international and domestic case management experience. She has helped organize medical teams and provide healthcare to San Diego, Florida, the Dominican Republic, Nicaragua, Guatemala, and South Sudan. Dr. Murphy has been a physician leader for the last 10 years and will be an incredible addition to our team. As the Medical Director of Quality and Case Management, Dr. Murphy will be integral to the health of our CHOC Health Alliance members. Please join me in welcoming Dr. Kelly Murphy to the CHOC Health Alliance Team.



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## REGIONAL CENTER REFERRAL CRITERIA

1. **Early Start Program Eligibility** – 0-36 mo, needs documented developmental delay, high risk for developmental delay, or at risk of developmental delay due to two or more biomedical risk factors
2. **Lanterman Program Eligibility** - >3yo, developmental disability caused by (Intellectual Disability, Cerebral Palsy, epilepsy, autism, fifth category), disability originated before 18yo, indefinite prognosis, substantial disability, and not solely psychiatric, learning or physical.
3. Please see the attached PDF for full details.
4. [LINK DIRECTLY TO INTAKE SITE](#)
  - [Early Start Application Packet – English \(DocuSign\)](#)
  - [Early Start Application Packet – Spanish \(DocuSign\)](#)
  - Intake process for >3yo – call (714)796-5354 or email [intake@rcocdd.com](mailto:intake@rcocdd.com)

## **NEW P4V HEDIS METRICS TFL-CH AND DEV** **TFL-CH – TOPICAL FLUORIDE FOR CHILDREN**

Percentage of enrolled children 1-20 yo who received at least two topical fluoride applications as dental or oral health services within the measurement year.

- CPT Code 99188 (application of topical fluoride varnish by a physician or other qualified health care professional); reimbursable for children <6yo per Medi-Cal rules, but;
- **CHA will reimburse for this code for all children (up to twice a year) \$23.22 or,**
- **CHA will reimburse reporting fluoride applications at the dentist’s offices (up to twice a year) \$10.00**

## **DEV – DEVELOPMENTAL SCREENING IN THE FIRST THREE YEARS OF LIFE**

For Members 1-3 years of age, the percentage of children screened for risk of developmental, behavioral, and social delays using a standardized screening tool between 0 and less than 1 years old, between 1 and 2 years of age, and between 2-3 years of age.

- CPT Code 96110 (Developmental screening)
- Reimbursed \$59.00 from Prop 56
- Acceptable screening tools:ASQ-3, PEDS, SWYC
- MCHAT is not an acceptable tool for this metric.

## **New Provider Experience Survey starting in 2024 [Click me](#)**

CHA is interested in your thoughts. We are currently developing a provider engagement survey to identify areas where we can improve.

