

HEDIS® Provider Guide:

Measure Description

Members 6 years of age and older who were hospitalized for treatment of selected mental illness or intentional self-harm diagnosis and who had a follow-up visit with a mental health provider within 7 and 30 days of discharge.

Using Correct Billing Codes

Codes to Identify Follow-Up Visits (*must be with a mental health provider*)

Description	Codes				
Follow-Up & Telehealth Visits	CPT: 90791, 90792, 90832-90834, 90836-90840, 90845, 90847, 90849, 90853, 90875, 90876, 99221-99223, 99231-99233, 99238, 99239, 99251-99255	<i>With</i>	POS: 02, 03, 05, 07, 09, 11-20, 22, 33, 49, 50, 52, 53, 71, 72	<i>With or without</i>	Telehealth Modifier: 95, GT
Electroconvulsive Therapy Visit	CPT: 90870 ICD-10: GZB0ZZZ, GZB1ZZZ, GZB2ZZZ, GZB3ZZZ, GZB4ZZZ	<i>With</i>	POS: 03, 05, 07, 09, 11-20, 22, 24, 33, 49, 50, 52, 53, 71, 72		
BH Outpatient Visit	CPT: 98960-98962, 99078, 99201-99205, 99211-99215, 99241-99245, 99341-99345, 99347-99350, 99381-99387, 99391-99397, 99401-99404, 99411, 99412, 99483, 99510			<i>With or without</i>	Telehealth Modifier: 95, GT
Transitional Care Management Services	CPT: 99495, 99496			<i>With or without</i>	Telehealth Modifier: 95, GT
Partial Hospitalization / Intensive Outpatient Visit			HCPCS: G0410, G0411, H0035, H2001, H2012, S0201, S9480, S9484, S9485		
Observation Visit			CPT: 99217-99220		

How to Improve HEDIS® Scores

- The literature indicates that the patient is at greater risk for hospitalization within the first 7 days post-discharge, and that the risk of patient self-harm is high within the first 3 weeks post-discharge.
- Ensure that the follow-up appointment is made before the patient leaves the hospital and is scheduled within 7 days of discharge.
- Assist the patient with navigation of barriers, such as using their transportation benefit to get to their follow-up appointments.
- Review medications with patients to ensure they understand the purpose and appropriate frequency and method of administration.
- Ensure accurate discharge dates and document not just the appointments scheduled, but appointments kept. Visits must be with a mental health practitioner.
- Follow-up visits must be supported by a claim, encounter or note from the mental health practitioner's medical chart.