

## HEDIS® Provider Guide:

### Measure Description

The percentage of members 20 years and older who had an ambulatory or preventive care visit during the measurement year.

### Using Correct Billing Codes

#### Codes to Identify Ambulatory Visits

Description	Codes
<b>Ambulatory Visits</b>	<b>CPT:</b> 99201-99205, 99211-99215, 99241-99245, 99341-99345, 99347-99350, 99381-99387, 99391-99397, 99401-99404, 99411, 99412, 99429, 99483 <b>ICD-10:</b> Z00.00, Z00.01, Z00.121, Z00.129, Z00.3, Z00.5, Z00.8, Z02.0-Z02.6, Z02.71, Z02.79, Z02.81-Z02.83, Z02.89, Z02.9, Z76.1, Z76.2 <b>HCPCS:</b> G0402, G0438, G0439, G0463, T1015
<b>Other Ambulatory Visits</b>	<b>CPT:</b> 92002, 92004, 92012, 92014, 99304, 99305-99310, 99315, 99316, 99318, 99324-99328, 99334-99337 <b>HCPCS:</b> S0620, S0621
<b>Online Assessments</b>	<b>CPT:</b> 98969-98972, 99421-99423, 99444, 99457 <b>HCPCS:</b> G0071, G2010, G2012, G2061-G2063
<b>Telephone Visits</b>	<b>CPT:</b> 98966-98968, 99441-99443

### How to Improve HEDIS® Scores

- Use appropriate billing codes as described above.
- Educate patients on the importance of having at least one ambulatory or preventive care visit during each calendar year.
- Contact patients on the opportunity list who have not had a preventive or ambulatory health visit.
- Make reminder calls to patients who have appointments to decrease no-show rates.