

HEDIS® Provider Guide:

Measure Description

The percentage of members 20 years and older who had an ambulatory or preventive care visit.

Using Correct Billing Codes

Codes to Identify Ambulatory Visits

Description	ICD-9 Code
Ambulatory Visits	CPT: 99201-99205, 99211, 99212-99215, 99241-99245, 99341-99345, 99347-99350, 99381-99387, 99391-99397, 99401-99404, 99411, 99412, 99429 ICD-9: V20.2, V70.0, V70.3, V70.5, V70.6, V70.8, V70.9 ICD-10: Z00.00, Z00.01, Z00.121, Z00.129, Z00.5, Z00.8, Z02.0-Z02.6, Z02.71, Z02.79, Z02.81-Z02.83, Z02.89, Z02.9 HCPCS: G0402, G0438, G0439, G0463, T1015
Other Ambulatory Visits	CPT: 92002, 92004, 92012, 92014, 99304, 99305-99310, 99315, 99316, 99318, 99324-99328, 99334-99337 HCPCS: S0620, S0621

** ICD-10 -CM codes are to be used on or after 10/1/2015.*

How to Improve HEDIS® Scores

- Use appropriate billing codes as described above.
- Educate patients on the importance of having at least one ambulatory or preventive care visit during each calendar year.
- Contact patients on the opportunity list who have not had a preventive or ambulatory health visit.
- Make reminder calls to patients who have appointments to decrease no-show rates.